



Dear Partners,

We would like to inform you about an urgent situation at Calimera Blend Paradise Resort that requires immediate attention. Due to technical issues, one of our adult swimming pools will be temporarily closed for emergency maintenance:

1. **Start Date:** 18<sup>th</sup> of October 2025
2. **End Date:** 1st of November 2025 (subject to extension depending on repair progress)
3. **Working Hours:** 9:00 AM – 5:00 PM
4. **Location:** Outdoor area
5. **Safety:** The renovation area will be fully secured, with restricted access to ensure the safety of guests and staff.
6. **Impact on Guests:** Heavy work will take place only during the first 3 days, which may cause some noise. While the one of the adults pool will be unavailable during this time, other facilities, such as other adult pools, regular kids pools, and aquapark will remain open.

We apologize for any inconvenience this may cause. Rest assured, we are taking every step to complete the work as efficiently as possible, and the hotel will spare no effort to prevent any guests' dissatisfaction during the project period. We are committed to ensuring their comfort through alternative arrangements and enhanced services.

Should your clients need further assistance or have specific concerns, please let us know so we can make suitable arrangements.

Thank you for your understanding and cooperation.

Kind regards,

A handwritten signature in blue ink, appearing to read 'Gouda Ramadan'.

**Gouda Ramadan**  
Cluster General Manager  
Blend Club Aqua Resort & Calimera Blend Paradise Resort  
Hurghada